IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Date: 3/31/2004

Docket No.: AUS920031048US1 Mail Stop: Patent Applications

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing is the patent application of Inventors: Yen-Fu Chen; John W. Dunsmoir; Abhay Pradhan and Hari Shankar.

For: METHOD ENABLING REAL-TIME TESTING OF ON-DEMAND INFRASTRUCTURE TO PREDICT SERVICE LEVEL AGREEMENT COMPLIANCE

ASSIGNEE NAME: INTERNATIONAL BUSINESS MACHINES CORPORATION ASSIGNEE RESIDENCE: ARMONK, NEW YORK

Enclosed are also:

- Pages of Specification including an Abstract
- 7 Pages of Claims
- 7 Sheet(s) of Drawings (formals)
- A Declaration and Power of Attorney(3)
- X Information Disclosure Statement
- PTO Form 1449 2 References

CLAIMS AS FILED

| FOR | Number Filed | | Numbei Extra | r | Rate | | Basic Fee (\$770) |
|---------------------------|-----------------|-----|-----------------|------------------|-------|---|-------------------|
| Total Claims | 27 | -20 | 7 | X | \$ 18 | = | \$ 126 |
| Independent Claims | 3 | -3 | 0 | X | \$86 | = | •- |
| Multiple Dependent Claims | 0 | | | X | \$290 | = | \$ |
| | | | | Total Filing Fee | | | \$896. |

Please charge \$896 _ to IBM Corporation, Deposit Account No. 09-0447.

The Commissioner is hereby authorized to charge payment of the following fees associated with the communication or credit any over payment to IBM Corporation, Deposit Account No. 09-0447. A duplicate copy of this sheet is enclosed.

X Any additional filing fees required under 37CFR § 1.16.

X Any patent application processing fees under 37CFR § 1.17.

Respectfully,

went

Mark S. Walker Reg. No. 30,699

Intellectual Property Law Dept.

IBM Corporation 11400 Burnet Road Austin, Texas 75758

Telephone: (512) 823-5884